



Maltese Aged Care Association (SA) Inc

MACASA

Annual Report 2017



*Assisting the seniors' community to remain in their own homes.
A volunteer-based service that provides in-home support
for seniors, and younger people with disabilities.*

Staff & Volunteer Christmas Lunch



Dolphin Explorer
Port River Cruise



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Acknowledgement

MACASA would like to acknowledge all the support it has recieved over the 2016/2017 financial year.



Multicultural
Ageing Services



Multicultural Aged Care



Multicultural
Learning and
Development



Government of
South Australia

Disclaimer "Although funding for MACASA has been received by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government."

1. The principal object of the Association shall be to provide assistance without reward to persons in necessitous circumstances, and for the relief of needs arising from old age, sickness, incapacity, isolation, loneliness or insecurity, with priority given to the Maltese Community and those from culturally and linguistically diverse backgrounds.
2. Initiate and develop services to meet the needs of people in the Maltese Community of South Australia who are aged, frail or disabled.
3. Ensure that the Maltese Community has priority of access to all services, while also making services available to members of the wider community.
4. Cooperate and liaise with existing organisations to formulate and implement an overall strategy of coordinating services to optimise the benefits of these services, to the Maltese and the wider Community, in particular, the elderly and infirm.
5. Act as an advocate body, lobbying for the rights and concerns of all MACASA Service Users.
6. Collate and disseminate information on the availability of various facilities and services for the use of the Maltese Community, in particular, the elderly and infirm.
7. Endeavour to improve the quality of life of the members of the Maltese Community – in particular, the elderly and infirm – through the facilitation of their participation in the culturally - and linguistic-specific social and religious activities that they value.
8. Encourage the Maltese and wider Community, and, in particular, the younger generations, to become more actively involved in addressing the needs of the aged members of the Maltese and wider Community.
9. Continually monitor the effectiveness and efficiency of the services established by the Association to ensure that they evolve to meet the changing needs and the delivery of high quality services to the Maltese and the wider Community.
10. Consult, liaise and cooperate with other mainstream and ethno-specific bodies and persons whose objectives and purposes are similar to those of the Association.
11. Promote and implement such other objectives and purposes, which the Association may determine from time-to-time; and to do all such things for the purpose of achieving and maintaining the objects and purposes of the Association, as the Association may deem advisable and as the finances of the Association permit.

Management Committee

Our Management Committee for the 2016/2017 financial year.



Kim Murphy
Chair



Penelope Lello
Co Chair



Helen English
Treasurer



Jessie Borg
*Secretary &
Cultural Consultant*



Sharon Scott
Committee Member



Julia McGrath
Committee Member



Madeleine Williams
Services Manager

Thank you to our Staff and Volunteers

| | |
|-------------------|-----------------------|
| Alan Warne | Lilliana Perez Lozada |
| Alfred Borg | Lyn Martin |
| Alice Fabri | Madeleine Williams |
| Anjum Sultana | Madeliene Scicluna |
| Anthony Vassallo | Mary Borg |
| Beverley Atkinson | Mavis Unger |
| Bozena Cabaj | Melva Michaelis |
| Christine Pedlar | Neil Young |
| David Sheahan | Penny Lello |
| Frank Grima | Philip Weinstein |
| Gerhard Michaelis | Rhiannon O'Connor |
| Hannah Piao | Sharon Hudson |
| Helen English | Sharon Scott |
| Jan Lambe | Sharyn Townsend |
| Jeff Burg | Stephen Wade |
| John Collins | Sue Boothey |
| Josephine Borg | Susan Harty |
| Julia McGrath | Susana Allik |
| Julie Oehms | Tony Caruana |
| Ken Mullan | Trevor Pedlar |
| Kim Murphy | Van Samson Nery |
| Kym Dalton | Wendy & Des Clarke |

Chairperson's Report

2016-2017 has been a challenging year for MACASA. Although the Government has extended our funding agreement until 2020, providing some level of stability, it has put a hold on its proposed changes to the way funding monies would be allocated. This has required a strategy turn around for the organisation and a rethink regarding our search for a new premises and service expansion.

Unfortunately, with the 'rolling over' of current funding arrangements, the opportunity to re-apply for additional grant funding has also not been provided. MACASA has not been able to apply for the funding increases it needs to support the growing demand for meals and domestic assistance services, as well as the increase in its operating costs. As a consequence MACASA has had to dip into its funding reserves to pay for the additional operating costs that come with yearly indexation and the need to meet customer and regulatory demands. We had hoped to move into a 'user pay's funding model from 2018, but with this model now on hold for the foreseeable future, the strategy to cover the short term costs of increasing market share is no longer appropriate. As such, the Management Committee has had to cease accepting referrals from My Aged Care and identify strategies to cut costs and increase revenue. And whilst the Committee continues to seek a premises that will better accommodate MACASA's operational requirements and introduce alternative revenue streams, it has had to approach the move more conservatively knowing that the opportunity to recoup the costs of providing additional services has now been hindered by the Government's recent funding decision. Finding a suitable premises at a low cost is proving very difficult and it becomes increasingly unlikely that we will be relocated before the end of 2017.

On a positive note, this year MACASA has connected with the Maggie Beer Foundation, and met with the CEO to discuss partnership opportunities. MACASA are always striving to provide the best quality and tasting meals for its clients. This ethos fits with the vision of the Maggie Beer Foundation to provide meals that are full of flavour and nutrients, and that every meal can give comfort and pleasure and always be something to look forward to. MACASA were invited to apply for the scholarship program 'Creating an appetite for life' provided by the Maggie Beer Foundation annually. The scholarship is only offered to a select group of 30 chefs and cooks to help improve the meals provided within aged care facilities and services. As MACASA are always looking to improve the meals we offer to our clients an application for our cook Rhiannon to attend was submitted. It was with great excitement to learn that Rhiannon was accepted into the scholarship which was a 2 day Master Class. The Master Class provided the Rhiannon, and MACASA, an innovative growth experience and provided fresh ideas for the preparation and delivery of aged care meals.

MACASA has also introduced fund raising initiatives and has ramped up its efforts to seek funding for equipment and activities wherever possible from small grant opportunities. This will be an ongoing strategy for MACASA, along with other fund raising exercises. Fund raising and grants will be sought wherever possible to relieve the financial pressures on the budget.

In the last 12 months we have welcomed two new Management Committee Members and are looking forward to welcoming a third at this year's Annual General Meeting. Sharon Scott and Julia McGrath have joined Penny, Helen, Jessie and myself and have brought to the Committee valuable legal and business skills. Alan McLaughlin has participated in meetings in 2017 and provided the Committee with invaluable financial advice and we are looking forward to his becoming an official member.

Chairperson's Report

MACASA's staff and volunteers continue to provide an exceptional level of service and product and the demand for services is consistently strong. I am forever grateful to everyone in the organisation for their ongoing commitment and effort. Nothing would be possible without them.

I am looking forward to the next 12 months and, although I expect them to be as challenging as the last 12 months, with the ongoing support of staff and volunteers and a renewed Management Committee, I feel confident we can meet these challenges head on.

Best wishes for the festive season,

Kim Murphy
Chairperson

Service Manager's Report

The 2016/2017 financial year has been another challenging year, with the continuing changes within the Aged Care and Disability funding reforms. In a plan to meet the funding changes that would be effective from July 2018, MACASA welcomed many new clients within the meals and domestic assistance services. The Commonwealth Government announced in May 2017, during the 2017 budget, that Commonwealth Home Support Programme (CHSP) funding would be extended to June 2020. This extension was granted to ensure that the government was ready for the previously announced changes. With this announcement MACASA was required to review its strategic plan and close off these services in our My Aged Care portal and for our younger clients with disabilities.

In March 2017 our kitchen released its first Summer menu which included salad options for clients that wanted an alternative to soups through the hotter months. This new menu was received so well we had a challenge to keep up with orders, many items sold out each time they were cooked. In June our Winter menu commenced and was also embraced well, the clients have been enjoying the change in menu options giving them a welcomed variety.

Throughout 2016/2017 we have also enjoyed taking our clients on various social support activities, it has been great to welcome many new clients to the outings. It is lovely to be able to share moments with clients who may be experiencing something for the first time. I look forward to more of these moments throughout 2017 and 2018.

Providing exceptional service to our clients is something that all MACASA staff and volunteers pride themselves in. I would like to take this opportunity to thank every one of them for their time, effort and commitment. They are what makes MACASA's service the success that it is.

Looking forward to growing the MACASA community in 2018.

Madeleine Williams

Services Manager

Treasurer's Report

The Financial Report shows that MACASA has experienced a loss for 2016-2017. This is due to a number of factors and not just the result of an additional staff member to assist with workload as discussed in the 2016 Financial Report.

A number of years ago the Department of Health and Aging signalled changes to the way funding monies were to be allocated, and MACASA's strategic plan introduced actions in readiness for these new funding changes. These actions included increasing service users above our funding levels in both Domestic Assistance and the Meals Service in order to capture market share and increase reputation as we moved into the new arrangement. Unfortunately, and at the last moment, the Department decided to 'roll over' current funding and put on hold the proposed arrangements. In addition to this, MACASA's funding has not increased to support the increased cost of providing services and demand, and this has added to the financial burden on the organisation. Reluctantly, the Management Committee has had to cease accepting referrals from My Aged Care for both these services, whilst it seeks additional funding options.

MACASA is currently using its reserves to fund the extra service users. A recent review of costs and income has also resulted in an increase in the price of services and the Committee is looking towards other opportunities for additional grant funding. However most money that has been available has not been able to be utilised in the areas that are needed. Small grants have been won that support the purchase of equipment.

Much time and effort has been spent seeking larger premises to allow MACASA to expand services and which could include a retail meal service section. This would allow profits from retail sales to supplement grant funding and support the funded services.

MACASA still has good monetary reserves and asset base that will enable the Association to continue to maintain operations for the next few years whilst we look for new premises and further funding which hopefully will be available in the foreseeable future.

Yours faithfully,

Helen English
Treasurer

Josephine Borg meeting Her Excellency Marie-Louise Coleiro Preca, President of Malta at a reception in honour of her visit to South Australia at the Adelaide Convention Centre.

Flinders University hosted a major conference on child and youth wellbeing, violence and bullying at the University's Tonsley facility (13-15 July 2016).

The event, opened by the President of Malta, Her Excellency Marie-Louise Coleiro Preca, will see leading Australian and international researchers discuss student wellbeing, violence and aggression, bullying, cyberbullying and sexting.



Income

MACASA derives the majority of its income from the Department of Health and the SA Department of Communities and Social Inclusion in the form of grants. A small amount of income is received from membership fees and client services. The Management Committee are looking at ways to diversify MACASA's income streams to ensure sustainability and allow for future growth.

Expenditure

Expenditure, or the minimisation of expenditure, is always a focus and we are continuing to prudently look for opportunities to get the most for MACASA's money. The Management Committee are working to identify key expenditure areas and this will be the focus of a review in 2017/18 financial year.

Reserves Investments

MACASA continues to remain financially strong with reserves that are made up of Government funding paid in advance, donations, accumulated community contributions and proceeds from fundraising activities. Practical financial management, planning and understanding of the upcoming demands on available cash resources will ensure MACASA is well positioned to meet the challenges posed by 2017/18 and we look forward to a much improved financial position this time next year.

Statement of Accounts

Basic accounts are prepared internally by our administration staff and verified and compiled by Chartered Accountants Rinaldi & Co at the end of the financial year. The Financial Report has been independently audited by Rinaldi & Co auditors. The detailed accounts form part of our Annual Report.

MACASA

**MALTESE AGED CARE ASSOCIATION
SOUTH AUSTRALIA INCORPORATED
A.B.N. 71 724 767 570**

COMMITTEE'S REPORT

Your committee members submit the financial report of the MALTESE AGED CARE ASSOCIATION SOUTH AUSTRALIA INCORPORATED for the financial year ended 30 June 2017.

Committee Members

The name of each member of the committee during the year and if different, at the date of the report;

Kim Murphy (Chairperson)
Penelope Lello (Co -Chairperson)
Helen English (Treasurer)
Josephine Borg (Secretary)
Sharon Scott
Julia McGrath

Principal Activities

The principal activities of the association during the financial year were:

To provide services to the elderly within the Maltese community.

Significant Changes

No significant change in the nature of these activities occurred during the year.

Operating Result

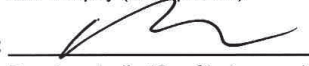
The loss of the association after providing for income tax amounted to \$(167,394.00).

Signed in accordance with a resolution of the Members of the Committee.

Committee Member:


Kim Murphy (Chairperson)

Committee Member:


Penelope Lello (Co -Chairperson)

Dated this 11th day of October 2017

Statement by Members of the Committee

**MALTESE AGED CARE ASSOCIATION
SOUTH AUSTRALIA INCORPORATED
A.B.N. 71 724 767 570**

STATEMENT BY MEMBERS OF THE COMMITTEE


The committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the committee the financial report as set out on pages 1 to 8:

1. Presents a true and fair view of the financial position of MALTESE AGED CARE ASSOCIATION SOUTH AUSTRALIA INCORPORATED as at 30 June 2017 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that MALTESE AGED CARE ASSOCIATION SOUTH AUSTRALIA INCORPORATED will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:

Chairperson: 
Kim Murphy

Treasurer: 
Helen English

Dated this 11th day of October 2017

Audited Financial Report - Income Statement

MALTESE AGED CARE ASSOCIATION SOUTH AUSTRALIA INCORPORATED A.B.N. 71 724 767 570

INCOME STATEMENT FOR THE YEAR ENDED 30 JUNE 2017

| | Note | 2017 \$ | 2016 \$ |
|--|------|-----------------------|-----------------------|
| Income | | | |
| Revenue | | 638,095 | 555,922 |
| Other income | | - | (6,000) |
| | | <u>638,095</u> | <u>549,922</u> |
| Expenditure | | | |
| Accountancy expenses | | (5,600) | (5,000) |
| Advertising expenses | | (130) | (500) |
| Bad and doubtful debt expenses | | (814) | (1,172) |
| Commissions paid | | (7,454) | (7,008) |
| Depreciation and amortisation expenses | | (17,768) | (23,924) |
| Employee benefits expenses | | (347,401) | (328,083) |
| Other expenses | | <u>(426,322)</u> | <u>(308,883)</u> |
| | | <u>(167,394)</u> | <u>(124,648)</u> |
| Loss for the year | | <u>(167,394)</u> | <u>(124,648)</u> |
| Retained earnings at the beginning of the financial year | | 543,534 | 649,715 |
| Extraordinary Items | | - | 18,466 |
| Profit | | <u><u>376,140</u></u> | <u><u>543,533</u></u> |

The accompanying notes form part of these financial statements.
These statements should be read in conjunction with the attached compilation report of Rinaldi & Co..

Audited Financial Report - Balance Sheet

MALTESE AGED CARE ASSOCIATION SOUTH AUSTRALIA INCORPORATED A.B.N. 71 724 767 570

BALANCE SHEET AS AT 30 JUNE 2017

| | Note | 2017 \$ | 2016 \$ |
|----------------------------------|------|----------------|----------------|
| ASSETS | | | |
| CURRENT ASSETS | | | |
| Cash and cash equivalents | 3 | 461,699 | 555,351 |
| Trade and other receivables | 4 | 23,409 | 14,682 |
| Prepayment of Expenses | | 577 | 482 |
| TOTAL CURRENT ASSETS | | <u>485,685</u> | <u>570,515</u> |
| NON-CURRENT ASSETS | | | |
| Property, plant and equipment | 5 | <u>58,547</u> | <u>76,315</u> |
| TOTAL NON-CURRENT ASSETS | | <u>58,547</u> | <u>76,315</u> |
| TOTAL ASSETS | | <u>544,232</u> | <u>646,830</u> |
| LIABILITIES | | | |
| CURRENT LIABILITIES | | | |
| Trade and Other Payables | 6 | 165,760 | 103,019 |
| Borrowings | 7 | <u>2,332</u> | <u>278</u> |
| TOTAL CURRENT LIABILITIES | | <u>168,092</u> | <u>103,297</u> |
| TOTAL LIABILITIES | | <u>168,092</u> | <u>103,297</u> |
| NET ASSETS | | <u>376,140</u> | <u>543,533</u> |
| EQUITY | | | |
| Retained earnings | 8 | <u>376,140</u> | <u>543,533</u> |
| TOTAL EQUITY | | <u>376,140</u> | <u>543,533</u> |

The accompanying notes form part of these financial statements.
These statements should be read in conjunction with the attached compilation
report of Rinaldi & Co..

Independent Auditor's Report



RINALDI & Co.
CHARTERED ACCOUNTANTS

Maltese Aged Care Association South Australia Incorporated

Independent Auditor's Report To the members of Maltese Aged Care Association South Australia Inc.

Directors:
D. Rinaldi F.C.A.
A. Stronach C.A.
ABN 96 219 824 801

Level 1
60 Hindmarsh Square
Adelaide SA 5000

Tel: (08) 8373 7388
Fax: (08) 8373 7366

admin@rinaldi.com.au
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Report on the Financial Report

We have audited the accompanying financial report, being a special purpose financial report of Maltese Aged Care Association South Australia Incorporated ('the Association'), which comprises the balance sheet as at 30th June 2017, and the income statement, a summary of significant accounting policies, other explanatory notes and the statement by members of the committee.

Committee's Responsibility for the Financial Report

The committee of the association is responsible for the preparation and fair presentation of the financial report and have determined that the accounting policies described in Note 1 to the financial statements, which form part of the financial report, are consistent with the financial reporting requirements of **South Australian Association of Incorporation Act 1985** and are appropriate to meet the needs of the members. The committee responsibilities also include establishing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error, selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. No opinion is expressed as to whether the accounting policies used, as described in Note 1, are appropriate to meet the needs of the members. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to the audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedure selected depend on the auditor's judgment including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error, in making those risk assessment, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

Liability limited by a scheme approved under Professional Standards Legislation



CHARTERED ACCOUNTANTS
AUSTRALIA • NEW ZEALAND

The financial report has been prepared for distribution to members for the purpose of fulfilling the committee's financial reporting under the South Australian Association of Incorporation Act 1985. We disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

Auditor's Opinion

Overall in our opinion, the financial report of Maltese Aged Care Association South Australia Inc. presents fairly, in all material respects the financial position of Maltese Aged Care Association South Australia Inc. as at 30th June 2017 and of its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statement.

RINALDI & CO.
CHARTERED ACCOUNTANTS



DOMINIC RINALDI

Dated this 4th day of October 2017

Activities and Functions



Dolphin Explorer Port River Cruise



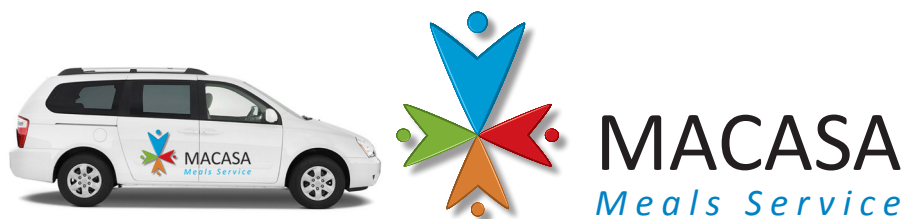
MACASA Christmas Lunch





Monarto Zoo





*Hot meals delivered fresh each day
from Monday to Friday.*

**Frozen Meals available for clients outside
our hot meal delivery area.*



*Assisting clients with shopping, outings, attending
medical appointments and companionship.*



*Assisting clients with general cleaning
and most household duties.*



Maltese Aged Care Association (SA) Inc

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