



Maltese Aged Care Association (SA) Inc

# MACASA

*Annual Report 2018*



*Assisting the seniors' community to remain in their own homes.  
A volunteer-based service that provides in-home support  
for seniors, and younger people with disabilities.*



# Staff & Volunteer Christmas Lunch



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# Acknowledgement

MACASA would like to acknowledge all the support it has recieved over the 2017/2018 financial year.



Multicultural  
Ageing Services



Multicultural Aged Care



Multicultural  
Learning and  
Development



Government of  
South Australia

Disclaimer "Although funding for MACASA has been received by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government."



1. The principal object of the Association shall be to provide assistance without reward to persons in necessitous circumstances, and for the relief of needs arising from old age, sickness, incapacity, isolation, loneliness or insecurity, with priority given to the Maltese Community and those from culturally and linguistically diverse backgrounds.
2. Initiate and develop services to meet the needs of people in the Maltese Community of South Australia who are aged, frail or disabled.
3. Ensure that the Maltese Community has priority of access to all services, while also making services available to members of the wider community.
4. Cooperate and liaise with existing organisations to formulate and implement an overall strategy of coordinating services to optimise the benefits of these services, to the Maltese and the wider Community, in particular, the elderly and infirm.
5. Act as an advocate body, lobbying for the rights and concerns of all MACASA Service Users.
6. Collate and disseminate information on the availability of various facilities and services for the use of the Maltese Community, in particular, the elderly and infirm.
7. Endeavour to improve the quality of life of the members of the Maltese Community – in particular, the elderly and infirm – through the facilitation of their participation in the culturally - and linguistic-specific social and religious activities that they value.
8. Encourage the Maltese and wider Community, and, in particular, the younger generations, to become more actively involved in addressing the needs of the aged members of the Maltese and wider Community.
9. Continually monitor the effectiveness and efficiency of the services established by the Association to ensure that they evolve to meet the changing needs and the delivery of high quality services to the Maltese and the wider Community.
10. Consult, liaise and cooperate with other mainstream and ethno-specific bodies and persons whose objectives and purposes are similar to those of the Association.
11. Promote and implement such other objectives and purposes, which the Association may determine from time-to-time; and to do all such things for the purpose of achieving and maintaining the objects and purposes of the Association, as the Association may deem advisable and as the finances of the Association permit.

## Management Committee

Our Management Committee for the 2017/2018 financial year.



Kim Murphy  
*Chair*



Penelope Lello  
*Co Chair*



Alan McLaughlin  
*Treasurer*



Jessie Borg  
*Secretary &  
Cultural Consultant*



Sharon Scott  
*Committee Member*



Julia McGrath  
*Committee Member*



Helen English  
*Public Officer*



Madeleine Williams  
*Services Manager*



## *Thank you to our Staff and Volunteers*

Agata Arnold	Lilliana Perez Lozada
Alan McLaughlin	Luz Belacho
Alfred Borg	Lyn Martin
Bozena Cabaj	Madeleine Williams
Christine Pedlar	Mary Borg
David Sheahan	Mavis Unger
David Shean	Melva Michaelis
Frank Grima	Neil Young
Gerhard Michaelis	Penny Lello
Helen English	Rhiannon O'Connor
Jan Lambe	Sharon Hudson
Jeff Burg	Sharon Scott
John Collins	Sharyn Townsend
Josephine Borg	Sue Boothey
Julia McGrath	Susan Harty
Julie Oehms	Teresa Shean
Ken Mullan	Tony Caruana
Kim Murphy	Trevor Pedlar
Kym Dalton	Van Samson Nery

## Chairperson's Report

MACASA continues to provide an exceptional service, with demand for our meals, domestic assistance and social support as strong as ever. This can be attributed to the dedication and support of MACASA's staff and volunteers. Without a doubt, they are the backbone of the organisation and the Committee is forever grateful for their ongoing commitment.

Unfortunately, continuing funding restrictions, and the ever increasing cost of operating, have resulted in the Committee needing to make some tough decisions. As such, the last year has been spent looking at strategies to minimise MACASA's financial risk so as to ensure its future as an invaluable provider of support and services to the aged and vulnerable in our society.

In previous years the MACASA Board has been prepared to dip into the organisation's funding reserves to cover the costs that come with yearly indexation and the need to meet customer and regulatory demands. However, it became clear in 2017 that growth funding was not on the horizon and the decision to cease accepting referrals was made. This slowed losses but, in order to get back on track and operate within our funding income, the Committee also made the difficult decision to transfer a number of clients accessing our domestic assistance services to another provider. Under the professional management and guidance of our Services Manager, Madeleine Williams, this was achieved in the first half of 2018 with minimal disruption.

The Committee is also very aware that MACASA has outgrown its current premises and continues to seek a premises that will better accommodate its operational requirements and open up opportunities for alternative revenue streams. However, we continue to approach this conservatively knowing that any additional costs from an increase in rent will increase MACASA's financial risk. It is the Committee's responsibility to ensure the longevity and continued operation of the organisation and a unanimous decision was made this year to ensure all strategies and activities support this priority.

Things are looking up.

On 2 October 2018, the Minister for Senior Australians and Aged Care, the Hon Ken Wyatt AM, MP announced that \$50 million per year in Growth Funding would be offered over two years from 2018-19 to a select number of existing CHSP service providers with a strong record of delivery. MACASA has been contacted and invited to apply for some of this growth funding, which will go some way to meeting our demand and allow us to service clients that we have had to turn away.

MACASA's role, along with our fellow multicultural aged care providers, has also been recently acknowledged and celebrated with the 25th anniversary of the Multicultural Aged Care (MAC) Association. Madeleine and I were invited to join our colleagues at Government House on October 9 in recognition of this incredible achievement and it was wonderful reflect on the amazing contribution our organisations have made, and continue to make, to our society.

The Committee also continues to gain strength and experience and we were delighted to welcome Alan McLaughlin and Anthony Farrugia as official members. They join myself, Jessie Borg, Helen English, Sharon Scott, Julia McGrath and Penny Lello.

As a result, we look forward to a more positive next twelve months and thank you all again for your wonderful support.

*Kim Murphy*  
Chairperson



# Service Manager's Report

As with the previous few years MACASA has continued to work hard to meet the challenges of providing an exceptional service to all of our clients whilst continuing to work within our funding restrictions. The announcement of the CHSP funding extension to June 2020 in the May 2017 budget was bitter sweet for MACASA. It was great news to hear that we would be receiving the funding extension which would allow MACASA to continue serving our Maltese seniors and the wider community however this also meant that we were unable to continue to service the additional clients we were servicing over and above our funding. To ensure MACASA's financial stability in consultation with our CHSP Grant Manager and board members it was agreed that we would need to transition these additional clients to another provider that had funding available. The additional clients were transitioned between April and June 2018. This transition of clients would ensure that MACASA is working within it's funding limits for the 2018-2019 financial year allowing us to achieve a small profit or a breakeven position on our profit and loss statement.

MACASA were able to partner with the Maggie Beer Foundation in 2017-2018 when Rhiannon O'Connor, our cook, won a scholarship to attend the "Creating An Appetite For Life Program" held in the Barossa Valley each year. The scholarship accepts 30 cooks and chefs working in aged care from all around Australia each year to participate in a two day workshop with Maggie Beer to put some fresh thinking around nutritious ingredients, food budgeting, aged care specific recipes and menus.

Knowledge gained from the Creating An Appetite for Life Program has contributed to the development of our new biannual menus and our clients have continued to enjoy the new menu items and the variation of meals within our menus for both Summer and Winter. Seasonal menu changes allows for the use of seasonal vegetables, providing salad options in the summer months and hot entree options in winter for clients that don't enjoy soups.

Our Social Support Group functions have seen quite a few new clients attending and our attendance numbers growing. It is rewarding to be able to share these experiences with our clients, especially as some clients are experiencing things for the first time in their lives. It is also great to see new friendships blossom and old ones being rekindled after many years. Social isolation is something that MACASA staff and volunteers are passionate about reducing for our clients.

I would like to acknowledge and thank MACASA's staff and volunteers for their dedication and commitment in providing exceptional service whilst showing respect and care for all our clients and their needs.

*Maideleine Williams*

Services Manager

Rhiannon O'Connor with Maggie Beer



## Treasurer's Report

As reported previously, a number of years ago the Department of Health and Aging signalled changes to the way funding was to be allocated, and MACASA's strategic plan introduced actions in readiness for the opportunity of growth as part of these funding changes. These actions included increasing service users above our funding levels in both Domestic Assistance and the Meals Service in order to capture market share and increase reputation as we moved into the new funding arrangement. Unfortunately, and at the last moment, the Department decided to 'roll over' current funding and put on hold the proposed arrangements. The funding for 2018-2019 and onwards is another rollover of the existing arrangements. MACASA's funding for many years has not increased to support the increased cost of providing services and demand, and this has added to the financial burden on the organisation. Whereas electricity costs, food costs, salary and wages, and third party domestic assistance costs continue to rise. Consequently MACASA has had no alternative but to increase the price to clients, and look at where possible it can reduce its own expenditure.

Reluctantly, the Management Committee has had to cease accepting referrals from My Aged Care for both these services. The Board and staff have worked extremely hard in an effort to improve the financial position. MACASA has had no alternative but to transfer over supplied clients to other service providers which have capacity. This has resulted in an improved financial position, and the Board is working towards a breakeven position for 2018-2019 financial year. MACASA has unfortunately had to use its own reserves to fund deficits for the past few years.

Further analysis has taken place on the actual cost per service delivery, and this has resulted in the need to increase prices. Much time and effort has been spent seeking larger premises to allow MACASA to expand services and which could include a retail meal service section. This would allow profits from retail sales to supplement grant funding and support the funded services.

MACASA still has good monetary reserves and asset base that will enable the Association to continue to maintain operations for the next few years whilst we look for new premises and further funding which hopefully will be available in the foreseeable future.

*Alan McLaughlin* FCPA JP  
Treasurer



## **Income**

MACASA derives the majority of its income from the Department of Health and the SA Department of Communities and Social Inclusion in the form of grants. A small amount of income is received from membership fees and client services. The Management Committee are looking at ways to diversify MACASA's income streams to ensure sustainability and allow for future growth.

## **Expenditure**

Expenditure, or the minimisation of expenditure, is always a focus and we are continuing to prudently look for opportunities to get the most for MACASA's money. The Management Committee are working to identify key expenditure areas and this will be the focus of a review in 2018/19 financial year.

## **Reserves Investments**

MACASA continues to remain financially strong with reserves that are made up of Government funding paid in advance, donations, accumulated community contributions and proceeds from fundraising activities. Practical financial management, planning and understanding of the upcoming demands on available cash resources will ensure MACASA is well positioned to meet the challenges posed by 2018/19 and we look forward to a much improved financial position this time next year.

## **Statement of Accounts**

Basic accounts are prepared internally by our administration staff and verified and compiled by Chartered Accountants Rinaldi & Co at the end of the financial year. The Financial Report has been independently audited by Rinaldi & Co auditors. The detailed accounts form part of our Annual Report.

## **MACASA**

## Maltese Aged Care Association South Australia Incorporated

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**ABN: 71 724 767 570**

### **Committee's report**

**For the year ended 30 June 2018**

Your committee members submit the financial report of Maltese Aged Care Association South Australia Incorporated for the financial year ended 30 June 2018.

#### **Committee members**

The names of the committee members throughout the year and at the date of this report are:

Kim Murphy (Chair)  
Penelope Lello (Co-Chair)  
Alan McLaughlin (Treasurer)  
Julia McGrath (Secretary)  
Helen English  
Josephine Borg  
Sharon Scott

#### **Principal Activities**

The Principal activities of the association during the financial year were:

To provide services to the elderly within the Maltese community.

#### **Significant changes**

No significant change in the nature of these activities occurred during the year.

#### **Operating result**

The loss of the Association for the financial year after providing for income tax amounted to \$(125,028).

Signed in accordance with a resolution of the members of the committee:



Kim Murphy (Chair)



Penelope Lello (Co-Chair)

Dated

17 / Oct / 2018



## **Maltese Aged Care Association South Australia Incorporated**

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**ABN: 71 724 767 570**

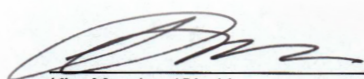
### **Statement by members of committee**

The committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 2 to the financial statements.

In the opinion of the committee the financial report:

1. Presents fairly the financial position of Maltese Aged Care Association South Australia Incorporated as at 30 June 2018 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that Maltese Aged Care Association South Australia Incorporated will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the committee and is signed for and on behalf of the committee by:



Kim Murphy (Chair)



Penelope Lello (Co-Chair)

Dated

19 October 2018

# Audited Financial Report - Income Statement

## Maltese Aged Care Association South Australia Incorporated

**ABN: 71 724 767 570**

### Income statement

For the year ended 30 June 2018

	2018 \$	2017 \$
<b>Sales</b>		
Meals	198,163	187,341
Membership Fees	120	110
Fundraising & Donations	54,345	42,194
Grant Income (CHSP - recurrent)	393,849	394,837
Grant Income (State) - Non-Rec	2,434	-
	<b>648,911</b>	<b>624,482</b>
<b>Expenses</b>		
Accountancy Fees	5,000	5,600
Advertising Expenses	130	130
Bad and doubtful debt expenses	1,014	814
Commissions paid	-	2,227
Depreciation and amortisation expenses	13,000	17,768
Employee benefits expenses	373,543	357,331
Other expenses	391,827	421,620
	<b>784,514</b>	<b>805,489</b>
<b>Other income</b>		
Interest Received	10,708	13,613
Loss on Sale of Non-current Assets	(133)	-
	<b>10,575</b>	<b>13,613</b>
<b>Net loss</b>	<b>(125,028)</b>	<b>(167,394)</b>
<b>Retained earnings at the beginning of the financial year</b>	376,140	543,534
<b>Retained earnings at the end of the financial year</b>	<b>251,111</b>	<b>376,140</b>

The accompanying notes form part of these financial statements.

These statements should be read in conjunction with the attached compilation report of Rinaldi & Co. Accountants.

## Maltese Aged Care Association South Australia Incorporated

ABN: 71 724 767 570

### Balance sheet

For the year ended 30 June 2018

	Note	2018 \$	2017 \$
<b>Current assets</b>			
Cash and Cash Equivalents	3	328,140	461,699
Trade and Other Receivables	4	26,956	23,409
Other Current Assets	5	618	577
<b>Total current assets</b>		<b>355,714</b>	<b>485,685</b>
<b>Non-current assets</b>			
Property, plant and equipment	6	47,848	58,547
<b>Total non-current assets</b>		<b>47,848</b>	<b>58,547</b>
<b>Total assets</b>		<b>403,561</b>	<b>544,232</b>
<b>Current liabilities</b>			
Trade and Other Payables	7	90,474	122,132
Provisions	8	65,983	45,960
Other Current Liabilities	9	(4,007)	-
<b>Total current liabilities</b>		<b>152,450</b>	<b>168,092</b>
<b>Total liabilities</b>		<b>152,450</b>	<b>168,092</b>
<b>Net assets</b>		<b>251,111</b>	<b>376,140</b>
<b>Members' funds</b>			
Retained earnings		251,111	376,140
<b>Total members' funds</b>		<b>251,111</b>	<b>376,140</b>

The accompanying notes form part of these financial statements.  
These statements should be read in conjunction with the attached compilation report of Rinaldi & Co. Accountants.



# Independent Auditor's Report



**RINALDI & CO.**  
CHARTERED ACCOUNTANTS

Directors:  
D. Rinaldi F.C.A.  
A. Stronach C.A.  
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## **Maltese Aged Care Association South Australia Incorporated**

**Independent Auditor's Report  
To the members of Maltese Aged Care Association South Australia Inc.**

### **Report on the Financial Report**

We have audited the accompanying financial report, being a special purpose financial report of Maltese Aged Care Association South Australia Incorporated ('the Association'), which comprises the balance sheet as at 30<sup>th</sup> June 2018, and the income statement, a summary of significant accounting policies, other explanatory notes and the statement by members of the committee.

#### **Committee's Responsibility for the Financial Report**

The committee of the association is responsible for the preparation and fair presentation of the financial report and have determined that the accounting policies described in Note 1 to the financial statements, which form part of the financial report, are consistent with the financial reporting requirements of **South Australian Association of Incorporation Act 1985** and are appropriate to meet the needs of the members. The committee responsibilities also include establishing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error, selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

#### **Auditor's Responsibility**

Our responsibility is to express an opinion on the financial report based on our audit. No opinion is expressed as to whether the accounting policies used, as described in Note 1, are appropriate to meet the needs of the members. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to the audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedure selected depend on the auditor's judgment including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error, in making those risk assessment, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

Liability limited by a scheme approved under Professional Standards Legislation



CHARTERED ACCOUNTANTS  
AUSTRALIA • NEW ZEALAND

The financial report has been prepared for distribution to members for the purpose of fulfilling the committee's financial reporting under the South Australian Association of Incorporation Act 1985. We disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.


**Independence**

In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

**Auditor's Opinion**

Overall in our opinion, the financial report of Maltese Aged Care Association South Australia Inc. presents fairly, in all material respects the financial position of Maltese Aged Care Association South Australia Inc. as at 30<sup>th</sup> June 2018 and of its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statement.

**RINALDI & CO.**  
**CHARTERED ACCOUNTANTS**

A handwritten signature in black ink, consisting of a large, stylized loop followed by a horizontal line extending to the right.

**DOMINIC RINALDI**

Dated this 24th day of October 2018

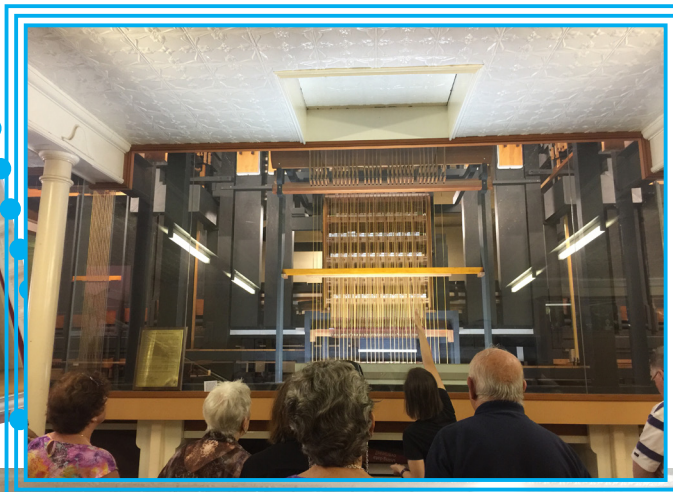


## Activities and Functions

Icecreams in the park @ Tanunda







Hill & Son Grand Piano - Tanunda







MACASA



MACASA  
*Meals Service*

*Hot meals delivered fresh each day  
from Monday to Friday.*

*\*Frozen Meals available for clients outside  
our hot meal delivery area.*



MACASA  
*Social Support*



*Assisting clients with shopping, outings, attending  
medical appointments and companionship.*



MACASA  
*Domestic Assistance*

*Assisting clients with general cleaning  
and most household duties.*



Maltese Aged Care Association (SA) Inc

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