



Maltese Aged Care Association (SA) Inc

MACASA

Annual Report 2019



*Assisting the seniors' community to remain in their own homes.
A volunteer-based service that provides in-home support
for seniors, and younger people with disabilities.*



Lifetime of giving to community

VOLUNTEERS

Natalie De Nadai
natalie.denadai@news.com.au

Between them, Helen English and Josephine Borg have clocked up more than 50 years of volunteering.

Although that includes stints at various other organisations, it is their dedication at the Maltese Aged Care Association SA (MACASA) for which they were recently recognised, along with other longest serving volunteers.

Mrs English, who has served the association for 15 years, and Mrs Borg, for 16, say they don't give their time for the recognition, rather the love of giving back to the community.

"It was nice that the participants saw it all happen, they are the recipients of your work and your time," Mrs English says of the presentation. "None of us do it for recognition ... I enjoy meeting the people."

The 72-year-old also drives a bus for the Port Adelaide Enfield Council and cooks a barbecue every Tuesday for the Port Adelaide Netball Association.

Mrs Borg, who catches a bus and a train from Valley View



Maltese Aged Care Association SA volunteers with 15 or more years of service: Helen English, Jessie Borg, Trevor Peddler, Christine Peddler.

to MACASA's head office in Cheltenham, says she has felt rewarded during her time volunteering.

"I really love it there," she says. "I like to give back to my community."

The 76-year-old began volunteering at the age of 40

when her children had grown and she had more time on her hands - starting at the SA Road Runners Club as well as the Women's and Children's Hospital and UnitingSA's Regency Green Aged Care.

"It made others happy and it kept me happy," she says.

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MACASA would like to acknowledge all the support it has recieved over the 2018/2019 financial year.



Multicultural Ageing Services



Multicultural Aged Care



Multicultural Learning and Development



Australian Government
Department of Social Services



Government of
South Australia

Disclaimer "Although funding for MACASA has been received by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government."

1. The principal object of the Association shall be to provide assistance without reward to persons in necessitous circumstances, and for the relief of needs arising from old age, sickness, incapacity, isolation, loneliness or insecurity, with priority given to the Maltese Community and those from culturally and linguistically diverse backgrounds.
2. Initiate and develop services to meet the needs of people in the Maltese Community of South Australia who are aged, frail or disabled.
3. Ensure that the Maltese Community has priority of access to all services, while also making services available to members of the wider community.
4. Cooperate and liaise with existing organisations to formulate and implement an overall strategy of coordinating services to optimise the benefits of these services, to the Maltese and the wider Community, in particular, the elderly and infirm.
5. Act as an advocate body, lobbying for the rights and concerns of all MACASA Service Users.
6. Collate and disseminate information on the availability of various facilities and services for the use of the Maltese Community, in particular, the elderly and infirm.
7. Endeavour to improve the quality of life of the members of the Maltese Community – in particular, the elderly and infirm – through the facilitation of their participation in the culturally - and linguistic-specific social and religious activities that they value.
8. Encourage the Maltese and wider Community, and, in particular, the younger generations, to become more actively involved in addressing the needs of the aged members of the Maltese and wider Community.
9. Continually monitor the effectiveness and efficiency of the services established by the Association to ensure that they evolve to meet the changing needs and the delivery of high quality services to the Maltese and the wider Community.
10. Consult, liaise and cooperate with other mainstream and ethno-specific bodies and persons whose objectives and purposes are similar to those of the Association.
11. Promote and implement such other objectives and purposes, which the Association may determine from time-to-time; and to do all such things for the purpose of achieving and maintaining the objects and purposes of the Association, as the Association may deem advisable and as the finances of the Association permit.

Our Management Committee for the 2018/2019 financial year.



Kim Murphy
Chair



Sharon Scott
Co Chair



Alan McLaughlin
Treasurer



Julia McGrath
Secretary



Jessie Borg
Cultural Consultant



Madeleine Williams
Services Manager

Agata Arnold	Lyn Martin
Alan McLaughlin	Madeleine Williams
Alfred Borg	Maria Costi
Bozena Cabaj	Mary Borg
Christine Pedlar	Melva Michaelis
David Shean	Neil Young
Frank Grima	Penny Lello
Gerhard Michaelis	Rhiannon O'Connor
Helen English	Sharon Hudson
Jeff Burg	Sharon Scott
John Collins	Sue Boothey
Josephine Borg	Susan Harty
Julia McGrath	Susana Allik
Ken Mullan	Teresa Shean
Kim Murphy	Tony Caruana
Kym Dalton	Trevor Pedlar
Lucy Brady	Van Samson Nery

Thank you to our Staff and Volunteers

This year MACASA celebrated its 25th Birthday in April with fifteen volunteers recognised for their service to MACASA over five, ten and fifteen years. In attendance was the Honourable Mark Butler, who presented awards to the volunteers, along with Mayor Angela Evans and Charles Sturt councillors Edgar Agius and Charlotte Watson, John & Mary-Rose Farrugia (founding members of MACASA) and Mr Frank Scicluna OAM MQR JP – Honorary Consul for Malta and Mrs Josie Scicluna.

MACASA's strength lies in its dedicated staff and volunteers. Without them MACASA would have never reached 25 successful years and the Board is grateful for their ongoing commitment.

However, 2019 has been another challenging year for MACASA.

Grant funding continues to fall short of what is required by the organisation to adequately meet operating costs and the Board has again been required to look at strategies to mitigate any ongoing financial risk. This story is not dissimilar to the challenges faced by MACASA in 2018 when the Board made the difficult decision to cease accepting referrals and transferred some domestic assistance clients to contain losses the organisation was experiencing. In addition, the price of meals was increased, with annual reviews implemented to ensure the service remains competitive and sustainable.

Unfortunately, this alone has not been enough to eliminate the financial impact of the ongoing tightening of grant funding. It became evident in early 2019 that business as usual would result in continued financial losses and, if not addressed quickly, a limited life for the organisation. As a result, more tough decisions were required, and administrative staff hours were reduced to try and eliminate the monthly financial deficits.

The Board knows that this has not been a popular strategy and has created challenges in the workplace. It has made undertaking some daily activities difficult and meant that both staff and the Board must closely monitor priorities to determine how they can be managed, or whether they should continue. It is a challenging time for staff as they navigate this requirement and the Board understands that it has not been easy and appreciates their patience and ongoing commitment.

Funding and staff constraints have also contributed MACASA's ability to meet its Quality Standards with several standards not met in the 2019 Quality Review. This was a disappointing outcome for the organisation especially as, despite the challenges in the last few years, staff and volunteers have continued to provide an outstanding service to clients. Corrective actions are in place to address the requirements and the Board has added the Quality Standards to its monthly agenda to ensure these are being monitored regularly.

In addition to the above challenges, the Board has also lost a number of members in 2019. We bid farewell to Helen English, Julia McGrath and Penny Lello. We are very grateful to them for their service over the years, especially Helen who has been a member of the Board for many years. As a result, we are actively seeking Board members to fill several gaps including Board Secretary.

2019 has been difficult for everyone but we hope that the actions taken in the last twelve months ensure MACASA is financially sustainable and able to continue for another 25 years.

Kim Murphy
Chairperson

MACASA is very fortunate to have such dedicated staff and volunteers who constantly strive to provide the best service possible to our clients. It is the commitment and dedication of these staff and volunteers that has allowed MACASA to reach the milestone of providing 25 years of service to the Maltese and wider community. This milestone was celebrated with our clients, staff & volunteers, the Honourable Mark Butler, Mayor Angela Evans, Charles Sturt councillors Edgar Agius and Charlotte Watson, John & Mary-Rose Farrugia (founding members of MACASA) and Mr Frank Scicluna OAM MQR JP – Honorary Consul for Malta and Mrs Josie Scicluna.

During MACASA's 25th birthday celebration the Honorary Mark Butler presented certificates of appreciation and service badges of five, ten and fifteen years in recognition of their dedicated service.

MACASA participated in another quality review in June 2019 which was performed by the Aged Care Quality and Safety Commission. MACASA was assessed under three (3) quality standards which has eighteen (18) outcomes. Unfortunately MACASA had four unmet outcomes out of the eighteen. These unmet outcomes are being addressed by the board, staff and volunteers to ensure that all actions are corrected to ensure MACASA's funding into 2020 and beyond.

2018/2019 was a challenging year in many ways for our clients, staff and volunteers as well as for the industry itself. With no growth funding opportunities available MACASA has continued to develop and execute procedural efficiencies and cost saving strategies, as well as actively seeking additional grant and fundraising opportunities, to reduce the financial impact on our reserves.

As always I would like to acknowledge and thank MACASA's staff and volunteers for their dedication and commitment in providing exceptional service whilst showing respect and care for all our clients and their needs. It is the hard work, dedication and caring nature of all our staff and volunteers and the outstanding quality and service they provide on a daily bases that keeps our reputation and community support growing stronger each year.

Madeline Williams

Services Manager

The Honourable Mark Butler presenting Jessie Borg her certificate of appreciation for fifteen years of service to MACASA and it's communities..



As reported previously, a number of years ago the Department of Health and Aging signalled changes to the way funding was to be allocated, and MACASA's strategic plan introduced actions in readiness for the opportunity of growth as part of these funding changes. These actions included increasing service users above our funding levels in both Domestic Assistance and the Meals Service in order to capture market share and increase reputation as we moved into the new funding arrangement. Unfortunately, and at the last moment, the Department decided to 'roll over' current funding and put on hold the proposed arrangements. The funding for 2019-2020 and onwards is another rollover of the existing arrangements. MACASA's funding for many years has not increased to support the increased cost of providing services and demand, and this has added to the financial burden on the organisation. Whereas electricity costs, food costs, salary and wages, and third party domestic assistance costs continue to rise. Consequently MACASA has had no alternative other than where possible in reducing our own expenditure including reducing staffing. There has been a resistance by the Committee of Management to increase client fees.

Reluctantly, the Management Committee has had to cease accepting referrals from

My Aged Care for both these services. The Board and staff have worked extremely hard in an effort to improve the financial position. MACASA has had no alternative but to transfer over supplied clients to other service providers which have capacity. The pullback was too extreme which resulted in being under activity target. This has resulted in an improved financial position, and the Board is working towards a breakeven position for 2019-2020 financial year. MACASA has unfortunately had to use its own reserves to fund deficits for the past few years.

MACASA still has good monetary reserves and asset base that will enable the Association to continue to maintain operations for the next few years whilst we look for further funding which hopefully will be available in the foreseeable future.

Alan McLaughlin FCPA JP
Treasurer

Income

MACASA derives the majority of its income from the Department of Health and the SA Department of Communities and Social Inclusion in the form of grants. A small amount of income is received from membership fees and client services. The Management Committee are looking at ways to diversify MACASA's income streams to ensure sustainability and allow for future growth.

Expenditure

Expenditure, or the minimisation of expenditure, is always a focus and we are continuing to prudently look for opportunities to get the most for MACASA's money. The Management Committee are working to identify key expenditure areas and this will be the focus of a review in 2018/19 financial year.

Reserves Investments

MACASA continues to remain financially strong with reserves that are made up of Government funding paid in advance, donations, accumulated community contributions and proceeds from fundraising activities. Practical financial management, planning and understanding of the upcoming demands on available cash resources will ensure MACASA is well positioned to meet the challenges posed by 2018/19 and we look forward to a much improved financial position this time next year.

Statement of Accounts

Basic accounts are prepared internally by our administration staff and verified and compiled by Chartered Accountants Rinaldi & Co at the end of the financial year. The Financial Report has been independently audited by Tony Fogarty School Accounting Services. The detailed accounts form part of our Annual Report.

MACASA

Maltese Aged Care Association South Australia Incorporated

ABN: 71 724 767 570

Committee's report

For the year ended 30 June 2019

Your committee members submit the financial report of Maltese Aged Care Association South Australia Incorporated for the financial year ended 30 June 2019.

Committee members

The names of the committee members throughout the year and at the date of this report are:

Kim Murphy (Chair)
Sharon Scott (Co Chair)
Alan McLaughlin (Treasurer)
Julia McGrath (Secretary)
Josephine Borg

Principal Activities

The Principal activities of the association during the financial year were:

To provide services to the elderly within the Maltese community.

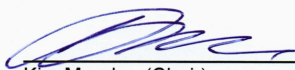
Significant changes

No significant change in the nature of these activities occurred during the year.

Operating result

The loss of the Association for the financial year after providing for income tax amounted to \$(68,859).

Signed in accordance with a resolution of the members of the committee:



Kim Murphy (Chair)



Sharon Scott (Co Chair)

Dated 23/10/2019

Maltese Aged Care Association South Australia Incorporated

ABN: 71 724 767 570

Statement by members of committee

The committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 2 to the financial statements.

In the opinion of the committee the financial report:

1. Presents fairly the financial position of Maltese Aged Care Association South Australia Incorporated as at 30 June 2019 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that Maltese Aged Care Association South Australia Incorporated will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the committee and is signed for and on behalf of the committee by:



Kim Murphy (Chair)



Sharon Scott (Co Chair)

Dated 23/10/2019

Maltese Aged Care Association South Australia Incorporated

ABN: 71 724 767 570

Income statement

For the year ended 30 June 2019

	2019 \$	2018 \$
Sales		
Meals	168,445	198,163
Membership Fees	140	120
Fundraising & Donations	31,776	54,345
Grant Income (CHSP - recurrent)	420,592	393,849
Grant Income (State) - Non-Rec	-	2,434
	620,953	648,911
Expenses		
Accountancy Fees	5,800	5,000
Advertising Expenses	410	130
Bad and doubtful debt expenses	852	1,014
Depreciation and amortisation expenses	9,673	13,000
Employee benefits expenses	424,208	373,543
Other expenses	260,247	391,827
	701,189	784,514
Other income		
Interest Received	7,979	10,708
Loss on Sale of Non-current Assets	-	(133)
Reimbursements	3,399	-
	11,377	10,575
Net loss	(68,859)	(125,028)
Retained earnings at the beginning of the financial year	251,111	376,140
	182,253	251,111

The accompanying notes form part of these financial statements.
These statements should be read in conjunction with the attached compilation report of Rinaldi & Co.

Maltese Aged Care Association South Australia Incorporated

ABN: 71 724 767 570

Balance sheet

For the year ended 30 June 2019

	Note	2019 \$	2018 \$
Current assets			
Cash and cash equivalents	3	318,225	328,140
Trade and other receivables	4	22,934	26,956
Other current assets	5	747	618
Total current assets		341,906	355,714
Non-current assets			
Property, plant and equipment	6	38,175	47,848
Total non-current assets		38,175	47,848
Total assets		380,081	403,561
Current liabilities			
Trade and other payables	7	133,487	90,474
Provisions	8	64,341	65,983
Other current liabilities	9	-	(4,007)
Total current liabilities		197,829	152,450
Total liabilities		197,829	152,450
Net assets		182,253	251,111
Members' funds			
Retained earnings		182,253	251,111
Total members' funds		182,253	251,111

The accompanying notes form part of these financial statements.
These statements should be read in conjunction with the attached compilation report of Rinaldi & Co.

Special Purpose Financial Report
Independent Audit Report

Opinion

I have audited the accompanying financial report of the Maltese Aged Care Association South Australia Incorporated (MACASA) for the year ended 30th June and comprising:

- Committee's report
- Income Statement
- Balance Sheet
- Notes to Financial Statements
- Statement by Members of the Committee
- Certificate by Members of the Committee

In my opinion, the accompanying financial report presents fairly, in all material respects and in accordance with the accounting policies described in Note 1 to the financial statements, the financial position of the Maltese Aged Care Association South Australia Incorporated as at 30th June 2019, along with its financial performance for the year then ended.

Basis for opinion

I conducted my audit in accordance with Australian Auditing Standards. These standards stipulate that I comply with relevant ethical requirements relating to audit engagements, plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit includes procedures to obtain evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the material risks of misstatement in the financial report, whether due to fraud or error.

In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report, in order to design audit procedures that are appropriate in the circumstances - but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.

An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Committee, as well as evaluating the overall presentation of the financial report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Responsibilities of management for the financial report

The Committee (management) is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the Associations Incorporation Act (SA) (1985).

The responsibility includes establishing and maintaining such internal control as management determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

In preparing the financial report, management is responsible for assessing the MACSA's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting.

Auditor's Responsibility

My responsibility is to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users based on this financial report.

Independence

In conducting my audit, I have complied with the independence requirements of the Australian professional ethical pronouncements.

Dates this 21st day of October 2019



Anthony Fogarty

CPA & Registered Company Auditor (5204)



The Dolphin Explorer



The Pryers on the Fleurieu





MACASA



MACASA
Meals Service

*Hot meals delivered fresh each day
from Monday to Friday.*

**Frozen Meals available for clients outside
our hot meal delivery area.*



MACASA
Social Support



*Assisting clients with shopping, outings, attending
medical appointments and companionship.*



MACASA
Domestic Assistance

*Assisting clients with general cleaning
and most household duties.*



Maltese Aged Care Association (SA) Inc

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