



Maltese Aged Care Association (SA) Inc

# MACASA

*Annual Report 2020*



*Assisting the seniors' community to remain in their own homes.  
A volunteer-based service that provides in-home support  
for seniors, and younger people with disabilities.*

## Service Statistics

**Clients served 467**

**Quantity of services 28372**

**Hours served 12372**

**Meals Provided 19408**

**Client Contacts 12373**

**Volunteer Km's 29565**

**Volunteer attendances 1680**

Volunteers Week Celebration 2020 - Staff and Volunteers



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# Acknowledgement

MACASA would like to acknowledge all the support it has recieved over the 2019/2020 financial year.



Disclaimer "Although funding for MACASA has been received by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government."



1. The principal object of the Association shall be to provide assistance without reward to persons in necessitous circumstances, and for the relief of needs arising from old age, sickness, incapacity, isolation, loneliness or insecurity, with priority given to the Maltese Community and those from culturally and linguistically diverse backgrounds.
2. Initiate and develop services to meet the needs of people in the Maltese Community of South Australia who are aged, frail or disabled.
3. Ensure that the Maltese Community has priority of access to all services, while also making services available to members of the wider community.
4. Cooperate and liaise with existing organisations to formulate and implement an overall strategy of coordinating services to optimise the benefits of these services, to the Maltese and the wider Community, in particular, the elderly and infirm.
5. Act as an advocate body, lobbying for the rights and concerns of all MACASA Service Users.
6. Collate and disseminate information on the availability of various facilities and services for the use of the Maltese Community, in particular, the elderly and infirm.
7. Endeavour to improve the quality of life of the members of the Maltese Community – in particular, the elderly and infirm – through the facilitation of their participation in the culturally - and linguistic-specific social and religious activities that they value.
8. Encourage the Maltese and wider Community, and, in particular, the younger generations, to become more actively involved in addressing the needs of the aged members of the Maltese and wider Community.
9. Continually monitor the effectiveness and efficiency of the services established by the Association to ensure that they evolve to meet the changing needs and the delivery of high quality services to the Maltese and the wider Community.
10. Consult, liaise and cooperate with other mainstream and ethno-specific bodies and persons whose objectives and purposes are similar to those of the Association.
11. Promote and implement such other objectives and purposes, which the Association may determine from time-to-time; and to do all such things for the purpose of achieving and maintaining the objects and purposes of the Association, as the Association may deem advisable and as the finances of the Association permit.

## Management Committee

Our Management Committee for the 2019/2020 financial year.



Kim Murphy  
*Chair*



Sharon Scott  
*Co Chair*



Alan McLaughlin  
*Treasurer*



Jessie Borg  
*Cultural Consultant*



Helen English  
*Public Officer*



Julia McGrath  
*Committee Member*



Igor Brunoli  
*Treasurer*



Madeleine Williams  
*Services Manager*

## *Thank you to our Staff and Volunteers*

Agata Arnold	Kym Dalton
Alan McLaughlin	Lucy Brady
Alfred Borg	Lyn Martin
Bozena Cabaj	Madeleine Williams
Christine Pedlar	Marian Campbell
David Shean	Maria Costi
Denise Cummins	Mary Borg
Gerhard Michaelis	Melva Michaelis
Harrison McNicholl	Michelle Barrett
Helen English	Neil Young
Jeff Burg	Rhiannon O'Connor
Jenifer Maria	Sharon Hudson
Jessika Dorado	Sharon Scott
John Collins	Shitalben Suthar
Jordan McNicholl	Sue Boothey
Josephine Borg	Susan Harty
Julia McGrath	Teresa Shean
Julie Weber	Terri Dakiniewicz
Kathryn Kris	Tony Caruana
Karla Mae Martin	Trevor Pedlar
Ken Mullan	Van Samson Nery
Kim Murphy	LuLu (Xiaolu Li)



## Chairperson's Report

In 2020 MACASA continued to provide exceptional service to our clients under what was a very trying circumstance. When the COVID-19 pandemic started and the first cases in South Australia emerged in March, the staff and volunteers at MACASA were quick to respond. The Board met weekly, instead of monthly, to help support the team to be able to respond quickly and effectively to the rapidly changing situation. We saw an increase in demand for our meals, which meant that we had to quickly scale-up meal production and add additional support to the kitchen. Restrictions on movement and the need for social distancing posed challenges to the organisation, but again the team responded quickly. We were unable to host lunches at the Community Centre or coordinate social outings so we pivoted to taking social activities to our clients' homes. The innovation and creativity that the services team demonstrated was wonderful to see and they did an incredible job ensuring services continued in a COVID-safe manner.

The Government recognised that older members of the community were most at risk during the pandemic, and additional funding was quickly made available to MACASA to help us provide support to a growing number of clients. While the pandemic has had a negative impact on so many elements of our community, the financial windfall has helped MACASA during a time where our grant funding has been falling short of what we need to adequately meet operating costs. As you may be aware, in 2019 the Board was required to implement strategies to reduce costs and mitigate financial risks. In 2020, that risk has been lessened through a significant one-time increase in our funding. Unfortunately we can expect to have to operate on our regular funding from 2021 so MACASA will have to continue to carefully monitor its finances.

The organisation is still facing many long-term challenges. For many years government funding has been insufficient to cover the operating costs of MACASA, and without the commitment of our many dedicated volunteers, we would not have survived for over 25 years. A change to the funding program has been looming for several years, but has been consistently deferred. Our expectation is that at some point in the near future the government will make changes to the grant program and the impact on the organisation is unknown.

The new Aged Care Quality Standards which came into effect in 2019 have added extra pressure to the organisation. Unfortunately the Standards don't differentiate between different kinds of aged care support all that well, meaning that MACASA must meet the same standards as a residential facility. MACASA failed to meet some standards in the 2019 Quality Review and the Board continues to focus on ways in which to meet the Standards with our existing resources. I am confident in the quality of the services that MACASA provides, but we must also ensure that we are able to demonstrate that quality to the standard expected by the government.

We have had quite a few changes to the Board this year. Kim Murphy and Alan McLaughlin retired from the Board but we are excited to welcome Igor Brunoli as our new Treasurer and welcome back Helen English as Secretary. It is critically important that we have a strong and diverse Board to oversee the strategic direction and operations of MACASA. We have worked hard to recruit new Board members but have only had some success. We would welcome members of the Maltese community and family of our clients to volunteer on the MACASA Board and hope to grow the Board to at least seven members in 2021.

MACASA's strength continues to lie in its dedicated staff and volunteers who provide outstanding service to our clients. Without them the organisation would not have endured for so long, and the Board is grateful for their loyal and ongoing commitment. I am extremely proud of how well our people have responded to the pandemic and their commitment to our clients is to be commended.

*Sharon Scott*  
Chairperson

## Service Manager's Report

MACASA, as with all other organisations, experienced an exceptional end to the 2019-2020 financial year. Although very challenging, with the onset of the COVID-19 pandemic in March, MACASA was able to return a small profit for the financial year. MACASA's board and staff were quick to respond to the changing environment to ensure the safety of its clients as well as its staff and volunteers. In March all MACASA client events were cancelled until further notice and all in home services were reviewed to determine how they could continue to be delivered safely for the client and our staff and volunteers.

As always I would like to acknowledge our amazing staff and volunteers who continued to serve our clients, and at times went above and beyond to keep them safe in their homes. Many of MACASA's volunteers are vulnerable themselves however they continued and even increased their service to MACASA and its community during the pandemic. Unfortunately we did lose some of our volunteers during this time, as the risk to their health was too high, however we were also blessed with a number of new volunteers. With the closure of the Community Centre MACASA were able to practice social distancing for all of our staff and volunteers within the centre and also have more control of the sanitising of the premises and all equipment.

MACASA was fortunate to receive additional funding from the Commonwealth Government to increase its meal production to meet the demand of new clients requiring meals delivered to their homes as well as 100% flexibility with its funding to adapt MACASA's services and service delivery. This additional funding allowed for additional equipment to be purchased and staff and volunteers to be employed by MACASA to cope with the increased demand for meals during the height of the pandemic in Adelaide. MACASA also provided health and welfare checks on our clients in their home via phone calls and by providing activity packs to keep their minds active and engaged. With the funding flexibility MACASA were able to provide individual social support contact to our most vulnerable clients, this could be in the way of additional/daily welfare checks or providing shopping assistance for clients that could not get to the shops themselves.

MACASA's work has always been to reduce the social isolation of our older people and younger people living with a disability however with the pandemic the 2020-2021 financial year will require a lot of work to repair the set backs that the stress from the pandemic and the forced isolation has had on our clients as well as staff and volunteers. 2020 has definitely been challenging for all of our community and for many in a number of ways. MACASA will continue to support its clients, staff and volunteers through out the coming year to adapt to the new normal that this pandemic has brought us and we look forward to restarting our functions and Social Support group events with our clients.

*Madeline Williams*

Services Manager

## Treasurer's Report

The 2020 financial year presented unprecedented challenges for MACASA, its members and volunteers. While facing the restrictions of a global pandemic, which disproportionately affects the very people MACASA exists to service, the organization was also met with the need to pivot the way financial resources were allocated and a government which was incentivised to allocate financial resources to the aged sector.

Despite all this, the 2019-20 year saw the organization achieve solid financial results. MACASA returned a surplus, \$11,602, for the first time since the 2014-15 year. This result was an increase on the budget target off the back of the organization receiving non-recurrent additional COVID-19 targeted funding.

The impact of COVID-19 saw the Australian Government Health Department relaxing the acquittal requirements of its existing aged care funding. This allowed MACASA to pivot its financial resource towards services more suited to a COVID-19 world. Meal based sales, together with virtual/phone and activity-based support services became the primary focus of the second half of 2019-20. To demonstrate this, at the peak of COVID-19 restrictions, the organization was producing close to 5,000 meals per month compared to the 3,500 it was averaging pre pandemic.

In addition, MACASA successfully secured a 100% increase on government meal funding spanning April 2020 to September 2020. The financing was provided with little restrictions attached and was designated to assist with staffing and equipment requirements to provide more meals to vulnerable clients. Additional grants were also obtained to assist with volunteers and payroll costs. On the back of this, gross revenue for the organization increased to \$715,788, a 15.3% increase from the year prior.

The evolving pandemic landscape presented management with the financial pressures of changing and variable costs. One area the organization had to address were increasing food and material costs. While these indeed trended upwards, MACASA only exceeded pre COVID-19 budgets by 11.2% in this area. Operating expenses themselves were relatively in line with those budgeted landing only 3.2% higher.

The organization continued its conservative approach to asset management. Investment was maintained in safe, cash term deposit reserves and a streamlined capital equipment base.

The focus of the organization continues to be delivering on the best range of support services for clients. This requires investment in staff and volunteers who continue to be the lifeblood of the organisation. The challenge will be in managing increasing costs. Disability funding, and the cost of its delivery, will need to be reviewed over the next twelve months.

The strength of the organization continues to be its reputation in the Adelaide support services market. Numerous client referrals have come on the back of existing client positive meal feedback. The reduced COVID-19 numbers in September and October 2020 have seen the organization return to providing community events and outings. This has translated to excitement throughout the organization and provides an opportunity to return to some normal operations.



# Treasurer's Report

Financially, the Association will need to continue to focus on efficient management of government funding. Returning to normal government funding and acquittal processes, will require strong operational and financial oversight. Recent years have seen a deterioration of cash reserves and equity. However, in the 2019-20 year, despite the global events, the organisation returned promising financial results and improved its financial position. In all, MACASA demonstrated financial resilience. Using this year of relative financial stability to grow client bases and deliver service excellence is the focus of the management committee.

Igor Brunoli  
Treasurer

## Financial Report

### Income

MACASA derives the majority of its income from the Department of Health and the SA Department of Communities and Social Inclusion in the form of grants. A small amount of income is received from membership fees and client services. The Management Committee are looking at ways to diversify MACASA's income streams to ensure sustainability and allow for future growth.

### Expenditure

Expenditure, or the minimisation of expenditure, is always a focus and we are continuing to prudently look for opportunities to get the most for MACASA's money. The Management Committee are working to identify key expenditure areas and this will be the focus of a review in 2019/20 financial year.

### Reserves Investments

MACASA continues to remain financially strong with reserves that are made up of Government funding paid in advance, donations, accumulated community contributions and proceeds from fundraising activities. Practical financial management, planning and understanding of the upcoming demands on available cash resources will ensure MACASA is well positioned to meet the challenges posed by 2019/20 and we look forward to a much improved financial position this time next year.

### Statement of Accounts

Basic accounts are prepared internally by our administration staff and verified and compiled by Chartered Accountants Rinaldi & Co at the end of the financial year. The Financial Report has been independently audited by Anthony Fogarty, School Accounting Services. The detailed accounts form part of our Annual Report.

## MACASA

## Maltese Aged Care Association South Australia Incorporated

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**ABN: 71 724 767 570**

### **Committee's report**

**For the year ended 30 June 2020**

Your committee members submit the financial report of Maltese Aged Care Association South Australia Incorporated for the financial year ended 30 June 2020.

#### **Committee members**

The names of the committee members throughout the year and at the date of this report are:

Sharon Scott (Vice Chair)  
Jessie Borg (Vice Chair)  
Igor Brunoli (Treasurer)  
Helen English (Secretary)  
Kim Murphy (Chair)  
Alan McLaughlin (Treasurer)  
Julia McGrath (Secretary)

#### **Principal Activities**

The Principal activities of the association during the financial year were:

To provide services to the elderly within the Maltese community.

#### **Significant changes**

No significant change in the nature of these activities occurred during the year.


#### **Operating result**

The surplus of the Association for the financial year amounted to \$11,612.

Signed in accordance with a resolution of the members of the committee:



Sharon Scott (Vice Chair)



Jessie Borg (Vice Chair)

Dated 28th October 2020

## **Maltese Aged Care Association South Australia Incorporated**

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**ABN: 71 724 767 570**

### **Statement by members of committee**

The committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 2 to the financial statements.

In the opinion of the committee the financial report:

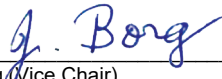
1. Presents fairly the financial position of Maltese Aged Care Association South Australia Incorporated as at 30 June 2020 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that Maltese Aged Care Association South Australia Incorporated will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the committee and is signed for and on behalf of the committee by:



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Sharon Scott (Vice Chair)



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Jessie Borg (Vice Chair)

Dated 28th October 2020



# Audited Financial Report - Income Statement

## Maltese Aged Care Association South Australia Incorporated

ABN: 71 724 767 570

### Income statement

For the year ended 30 June 2020

	2020 \$	2019 \$
<b>Sales</b>		
Meals	208,981	168,445
Membership Fees	90	140
Fundraising & Donations	22,763	31,776
Grant Income (CHSP - recurrent)	479,988	420,592
Special Projects	3,966	-
	<b>715,788</b>	<b>620,953</b>
<b>Expenses</b>		
Accountancy Fees	3,300	5,800
Advertising Expenses	-	410
Bad and doubtful debt expenses	746	852
Depreciation and amortisation expenses	7,807	9,673
Employee benefits expenses	396,513	424,208
Other expenses	336,781	260,247
	<b>745,147</b>	<b>701,189</b>
<b>Other income</b>		
COVID19 Stimulus	33,840	-
Interest Received	6,449	7,979
Profit on Sale of Non-current Assets	683	-
Reimbursements	-	3,399
	<b>40,972</b>	<b>11,377</b>
<b>Net profit (loss)</b>	<b>11,612</b>	<b>(68,859)</b>
Retained earnings at the beginning of the financial year	182,253	251,111
<b>Retained earnings at the end of the financial year</b>	<b>193,865</b>	<b>182,253</b>

The accompanying notes form part of these financial statements.

These statements should be read in conjunction with the attached compilation report of Rinaldi & Co.

# Audited Financial Report - Balance Sheet

## Maltese Aged Care Association South Australia Incorporated

ABN: 71 724 767 570

### Balance sheet

For the year ended 30 June 2020

	Note	2020 \$	2019 \$
<b>Current assets</b>			
Cash and cash equivalents	3	323,057	318,225
Trade and other receivables	4	17,208	22,934
Other current assets	5	-	747
<b>Total current assets</b>		<b>340,264</b>	<b>341,906</b>
<b>Non-current assets</b>			
Property, plant and equipment	6	34,865	38,175
<b>Total non-current assets</b>		<b>34,865</b>	<b>38,175</b>
<b>Total assets</b>		<b>375,130</b>	<b>380,081</b>
<b>Current liabilities</b>			
Trade and other payables	7	81,668	132,116
Borrowings	8	402	1,371
Provisions	9	94,194	64,341
Other current liabilities	10	5,000	-
<b>Total current liabilities</b>		<b>181,265</b>	<b>197,829</b>
<b>Total liabilities</b>		<b>181,265</b>	<b>197,829</b>
<b>Net assets</b>		<b>193,865</b>	<b>182,253</b>
<b>Members' funds</b>			
Retained earnings		193,865	182,253
<b>Total members' funds</b>		<b>193,865</b>	<b>182,253</b>

The accompanying notes form part of these financial statements.  
These statements should be read in conjunction with the attached compilation report of Rinaldi & Co.

# Independent Auditor's Report

## Special Purpose Financial Report Independent Audit Report

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### Opinion

I have audited the accompanying financial report of the Maltese Aged Care Association South Australia Incorporated (MACASA) for the year ended 30<sup>th</sup> June and comprising:

- Committee's report
- Income Statement
- Balance Sheet
- Notes to Financial Statements
- Statement by Members of the Committee
- Certificate by Members of the Committee

In my opinion, the accompanying financial report presents fairly, in all material respects and in accordance with the accounting policies described in the Notes to the Financial Statements, the financial position of the Maltese Aged Care Association South Australia Incorporated as at 30<sup>th</sup> June 2020, along with its financial performance for the year then ended.

### Australian Accounting Standards

In compiling the Financial Statements the Committee considered Australian Accounting Standard 1058 (Income of Not-for-Profit Entities) and AASB 16 (Leases).

In the case of AASB 16 the Committee did not incorporate it because the Association is not a reporting entity and external stakeholders are not privy to the accounting standards.

### Basis for opinion

I conducted my audit in accordance with Australian Auditing Standards. These standards stipulate that I comply with relevant ethical requirements relating to audit engagements, plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit includes procedures to obtain evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the material risks of misstatement in the financial report, whether due to fraud or error.

In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report, in order to design audit procedures that are appropriate in the circumstances - but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.

An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Committee, as well as evaluating the overall presentation of the financial report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.



#### Responsibilities of management for the financial report

The Committee (management) is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the Associations Incorporation Act (SA) (1985).

The responsibility includes establishing and maintaining such internal control as management determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

In preparing the financial report, management is responsible for assessing the MACSA's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting.

#### Auditor's Responsibility

My responsibility is to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users based on this financial report.

#### Independence

In conducting my audit, I have complied with the independence requirements of the Australian professional ethical pronouncements.

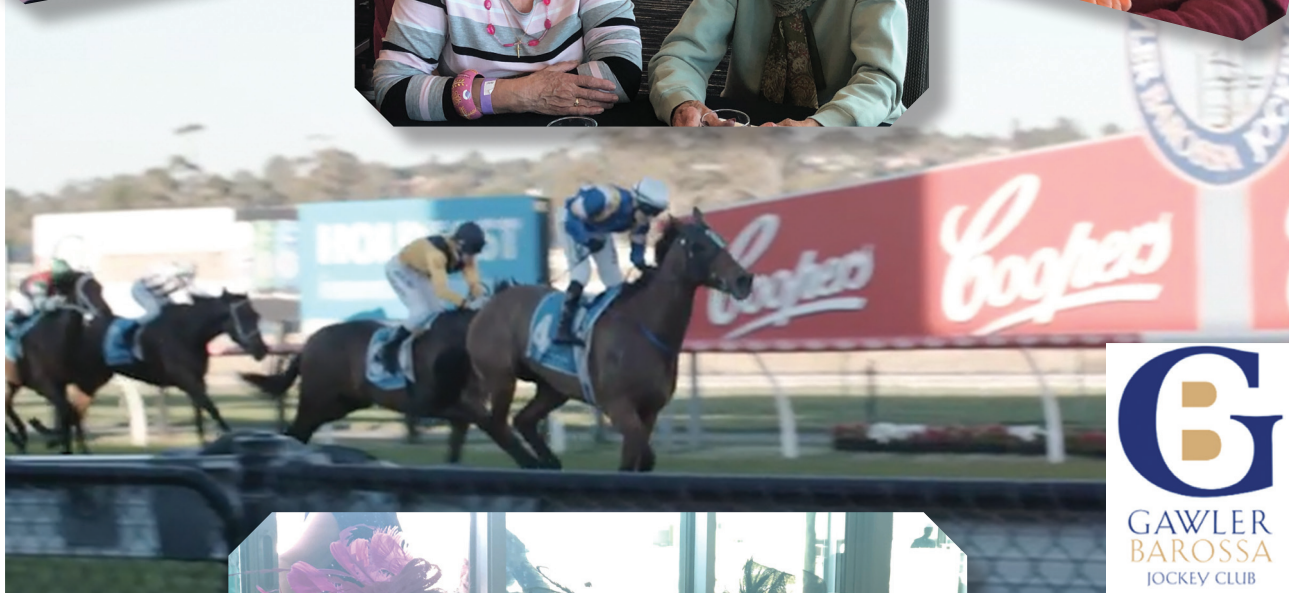
Dates this 22<sup>nd</sup> day of October 2020



Anthony Fogarty

CPA & Registered Company Auditor (5204)

## Activities and Functions





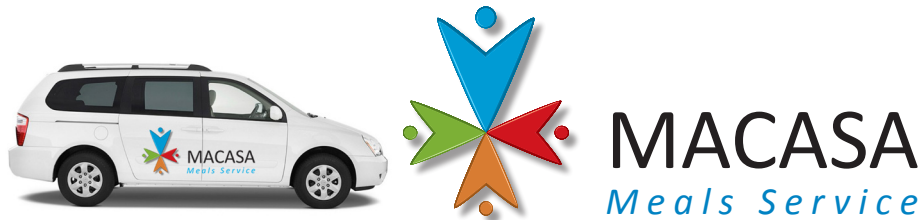


Elvis was  
in the  
house at  
the North  
MAG



And then Elvis was  
at Cheltenham for  
the Client Christmas  
Luncheon.





*Hot meals delivered fresh each day  
from Monday to Friday.*

*\*Frozen Meals available for clients outside  
our hot meal delivery area.*



*Assisting clients with shopping, outings, attending  
medical appointments and companionship.*



*Assisting clients with general cleaning  
and most household duties.*



Maltese Aged Care Association (SA) Inc

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